

The Logical Interface

Product Returns Policy

Important: Our Policy on Product Returns Explained

As a special service to our company and education customers we allow a twenty one day trial period on our own and selected products. This period starts on your receipt of goods.

Should you find that the product is unsuitable for your requirements, you may return it to us, however boxes and manuals must be in pristine condition and you are responsible for the cost of postage and handling both ways.

The following checklist will assist you when returning goods.

- Check that boxes and manuals are in pristine condition and all components are present.
- Remove software from the hard disk of your machines. (Copyright law.)
- Package with care and return with your invoice along with a cheque for the original postage costs.

We would appreciate any comments you might have about our products so that we can continue to provide you with the sort of products that you require.

For further information please feel free to contact us.

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